

# Optimise Your IT Solutions

Are you ready for the challenges ahead? Take our quiz and see if you have the tools for successful teams...

## Part 1: Licensing

### 1 How involved are you in the purchasing of your team's software?

- A. I make all purchasing decisions alone.
- B. I order some, but not all, of the team's tools.
- C. They buy their own tools and charge it to the company.
- D. They supply all their own software.

### 2 How do you keep track of what software your team is using?

- A. I track all software used within the company.
- B. I track some but not all software.
- C. I look at the team's overall expenditure and work it out from there.
- D. I don't keep track of their software at all.

### 3 How is your software licensed?

- A. I pay annually, via purchase order.
- B. I pay for the team's software via credit card.
- C. The team pay for their own software and then claim it as an expense.
- D. The team use the company credit card to pay for their own software.

### 4 How synchronised are your software renewals?

- A. All renewals take place at the same time.
- B. Most renewals take place around the same time.
- C. I don't know if they're synchronised or not.
- D. They're not synchronised at all.

## Part 2: Workflows

### 5 How do you track what is impeding your team's progress?

- A. I have specialist software for this.
- B. In a spreadsheet or written document.
- C. The team report problems directly to me.
- D. I do not have any way to track.

### 6 How do you plan tasks for team members throughout the month?

- A. With software that lets me assign tasks.
- B. We use shared document to plan things.
- C. I write things in my own spreadsheet or written document.
- D. We do not plan that far in advance.

### 7 How do you keep track of your team's backlog?

- A. Using specialist software.
- B. In a shared document online or in the office.
- C. I keep a list of what needs to be done and assign tasks from it.
- D. We do not record the backlog.

### 8 Do your team members use different tools to complete the same tasks?

- A. No.
- B. Yes, but we approve all software.
- C. Yes, and we don't keep track.
- D. I have no idea.

## Part 3: Communication

### 9 How do your team members usually communicate with each other?

- A. We use an instant communication tool designed for business.
- B. We use a regular instant messenger.
- C. We use email.
- D. We only use verbal communication and text messages.

### 10 How do you share ideas with team members or other departments?

- A. We use an enterprise-class wiki tool.
- B. We use a consumer wiki tool.
- C. We use a shared spreadsheet or text doc.
- D. We use email.

## Part 4: Infrastructure

### 12 Are you aware of where your software solutions are hosted?

- A. Yes, and I chose to host them there.
- B. Yes, but I have no control over it.
- C. I have an idea, but I'm not sure.
- D. I have no where they're located.

### 13 What would you do if your tools were unavailable?

- A. I have a sound backup plan already.
- B. I have people who could probably deal with the situation.
- C. I'd call someone in to fix things.
- D. I'd wait for things to fix themselves.

### 11 How much do you understand about DevOps and agile methodology?

- A. We implement DevOps and agile every day and know how to make the most of them.
- B. I'm aware of what they both are and how they work.
- C. I've heard of one or both of them, but don't know exactly how to implement them.
- D. I've never heard of either of them.

### 14 How will you expand your IT solutions in future?

- A. Our software is designed to be scaled rapidly.
- B. I have some ideas but no solid plans.
- C. I know we'll need to expand, but I haven't thought about it.
- D. I don't know why I'd need to plan for this.

## How Did You Do?

Reward yourself points according to the following key:

- A = 4 points
- B = 3 points
- C = 2 points
- D = 1 point



## What Your Score Means

### 56 Points The Perfect Score

If you managed to reach 56 points, then your software solutions are designed for maximum performance at scale. You're likely already using Atlassian's enterprise tools, and your licensing arrangements are taken care of by an Atlassian Platinum Solution Partner like Clearvision. Your team are all expertly trained, and you know exactly what software they are using, how much it costs and when it's due for renewal.

Of course, nothing's ever really perfect, and what works today might not be right for you tomorrow. To make sure you're actually getting the best from your IT solutions, contact Clearvision, for a free, no-obligation chat.

### 42-55 Points Enterprise Expert

You know the importance of getting the right tools in place, and you know how they can help your team collaborate more effectively. Although you standardise most of your processes and tools, you allow for some flexibility, while keeping track of who's using what.

That's great, but you might find it makes sense to consolidate your Atlassian licensing or even launch these tools company-wide (if you haven't done so already). A free, 30-minute QuickConsult session with Clearvision could be the answer! Tell us your requirements, and we'll make sure your IT solutions are fully optimised.

### 28-41 Points On The Right Track

Although you have some idea about best practice for your IT solutions, you haven't made a strong commitment to an ongoing, scalable software strategy. Tools like Atlassian JIRA, Confluence and HipChat could be ideal for you: they're quick to deploy, easy to scale, and they have a minimal learning curve.

You might also benefit from Clearvision's Managed Services package, which enables you to buy a complete, all-in-one solution for all your Atlassian needs. Better still, it's a proactive service, meaning we'll keep an eye on your hosting, training, support and more, so you don't have to worry about them.

### 27 Points Or Less Significant Improvement Possible

Your IT solutions could be severely unoptimised. It's likely you're paying more for your software than you have to, and your licensing arrangements mean it's difficult for you to know who in your team is using what. Communication between team members is probably based on inefficient systems like email.

Your tools and hosting might not be designed to scale effectively, and that could result in disruption for both your team and your customers.

But there's good news: you could have the entire Atlassian toolset up and running with Atlassian Stack. This offers one licence for every Atlassian tool - all under one easily billed line item! Contact Clearvision today to find out more.

## About Clearvision

Specialising in Atlassian software solutions, as well as open-source tools like Git, Clearvision is dedicated to helping businesses and other organisations to optimise their IT solutions. As well as hosting and licensing services, we offer specialised training, consultancy, help with migrations and more.

Over the years, we've won numerous awards, and the positive feedback we get from our customers reflects our focus on delivering excellent service.

Contact us using the details below, and empower your team to reach their full potential.